

Returns Advice

LOFTI Pty Ltd

Customer Name:

Order No: _____

Address:

Tel: _____

Email: _____

Want to Return an item?

Online Returns Only

Please complete the form and return it with the items using the pre-printed returns label attached. All Postal charges are at the cost of the customer and we recommend using registered post.

If an exchange or replacement is required an email will be sent when the items are despatched. If for any reason the item(s) are out of stock, a refund will be issued. If refund is required an email will be sent to confirm the refund has taken place, please allow up to 10 working days after the email date for the funds to appear in your account. Please note we will only refund using the original Payment method used (i.e. Credit card / PayPal / Gift Card).

Product Name / Description	Qty	Reason for return



LOFTI Customer Returns
13B Stepney St
Stepney SA 5069

Postage
Required